



A new service is finally available for your travel agency which allows you to customize your customers' holidays in 4 simple steps.

We have designed it for those who have always wished to spend a few relaxing days before and/or after the cruise in the embarkation/disembarkation location in order to extend the visit and enhance the MSC cruise experience.

## **TODAY THIS IS POSSIBLE WITH MSC CRUISES**

Thanks to MSC Hotels & Flights, you can add hotels, flights and transfers to your customers' cruise with multiple advantages:

- More than 11,000 hotels available with the best facilities
- Immediate flight choice from any airport
- Individual transfers available
- Your commission on each item
- MSC Cruises whole holiday's package protection

**THE SIMPLEST WAY TO MAKE YOUR TRAVEL PROPOSAL UNIQUE.**

# Today's Destinations

## • MEDITERRANEAN SEA

### PORT OF BARCELONA

List: Barcelona

### PORT OF CIVITAVECCHIA

List: Rome, Civitavecchia

### PORT OF GENOA

List: Genoa, Nice, Milan, Pisa, Bergamo

### PORT OF MARSEILLE

List : Marseille, Nice, Aix-en-Provence

### PORT OF NAPLES

List: Naples, Sorrento, Rome

### PORT OF PALMA DI MAJORCA

List: Palma and vicinity

### PORT OF TRIESTE

List: Trieste

### PORT OF VENICE

List: Venice, Mestre, Verona, Milano, Bergamo

## • USA & THE CARIBBEAN

### PORT OF BRIDGETOWN

List: Bridgetown/Barbados

### PORT OF COZUMEL

List : Cozumel, Playa del Carmen, Cancun

### PORT OF FORT-DE-FRANCE

List: Fort de France

### PORT OF MIAMI

List: Miami, Fort Lauderdale

### PORT OF NEW YORK

List: New York

### PORT OF POINTE-A-PITRE

List: Point-a-Pitre/Grande Terre

### PORT OF TAMPA

List: Tampa, Orlando

## • NORTHERN EUROPE

### PORT OF COPENHAGEN

List: Copenhagen, Malmoe

### PORT OF HAMBURG

List: Hamburg

### PORT OF KIEL

List: Kiel, Hamburg

### PORT OF ROTTERDAM

List: Rotterdam, Amsterdam

### PORT OF SOUTHAMPTON

List: Southampton, London

### PORT OF WARNEMUNDE

List: Berlin, Rostock

## • UNITED ARAB EMIRATES

### PORT OF DUBAI

List: Dubai, Abu Dhabi

### PORT OF ABU DHABI

List: Abu Dhabi, Dubai

## • SOUTH AMERICA

### PORT OF RIO DE JANEIRO

List: Rio de Janeiro

### PORT OF SANTOS

List: Santos, San Paolo

### PORT OF BUENOS AIRES

List: Buenos Aires

## • SOUTH AFRICA

### PORT OF DURBAN

List: Durban

### PORT OF CAPE TOWN

List: Cape Town




## Important info!

When you add flight items to the booking and confirm them, the booking requires immediate issuing of the ticket and rates are **100% non-refundable** therefore before confirmation please verify that your customers' names are entered as shown on the identity document necessary for the cruise.

Be reminded that there will be a **full cancellation cost** regardless of the time or the reason for the cancellation. You will be liable for the cancellation costs to us, and the customer to you.

# How to use MSC Hotels & Flight

Enter the **MANAGE BOOKING** section by clicking on the tab **SEARCH BOOKING**



Welcome! **MATTEO PROEUMO**  
[SIGN OUT](#)

BookingProducts & PromotionsShips & DestinationsSales ToolsTrainingMy ProfileHelp Center

QUICK OVERVIEW

ALL PROMOTIONSINDIVIDUALGROUPSMANAGE BOOKING

BOOKING SEARCH

Booking Number

SEARCH BOOKING

SEARCH MSC VOYAGERS CLUB CRUISES

First Name

Last Name

dd/mm/yyyy or card number

SEARCH CLUB

SEARCH CRUISES

Any additional passenger can be added later

Adult (18+) - 2 +

Child (13-17) - 0 +

Junior Child (2-12) - 0 +

Infants (0-1) - 0 +

Any destinations

Any ship

Any port

Select Month

[View Saved Cruises \(0\)](#)


☐ Special cruises

☐ Fly & Cruise


☐ Early Booking

[Reset Selection](#)

SEARCH CRUISES




**Status Match:** MSCBook gives the availability to show the Status Match program sections. Please click the link below. [Learn more](#)

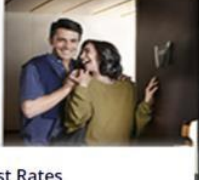



**Our excursions**  
[Download PDF](#)


PROMOTIONS




**MSC Grandiosa Pre-Sales Open**  
Pre-Sales Now Open for MSC Grandiosa's Inaugural Cruise!  
[DETAILS](#)



**New! Get the Best Rates**  
Guests can book a balcony cabin for the price of an inside cabin!  
[DETAILS](#)




**Get The Best Taste Of The Med**  
Immerse your guests on a cultural and food journey through the Med on MSC Divina this winter!  
[DETAILS](#)




MSC



Once you're in, select the booking you want to enrich (works with an OPTIONED booking):



 Welcome! [MATTEO PROFUMO](#)  
[SIGN OUT](#)

[Booking](#)
[Products & Promotions](#)
[Ships & Destinations](#)
[Sales Tools](#)
[Training](#)
[My Profile](#)
[Help Center](#)

[QUICK OVERVIEW](#)
[ALL PROMOTIONS](#)
[INDIVIDUAL](#)
[GROUPS](#)
[MANAGE BOOKING](#)

### MANAGE BOOKING

**Booking ID**

**Group ID**

**Booking date range**

**Status**

**First Name**

**Last name**

**Departure date range**

☐ Unticketed references

SEE RESULTS

### Booking results

● = Confirmed
● = Confirmed with no eTicket
● = Option
● = Cancelled
● = Quote

STATUS	BOOKING NUMBER	GROUP ID	DEPARTURE	DESTINATION	SHIP	PAX	AMOUNT PAID	GROSS AMOUNT	NET BALANCE DUE	AGENT ID	
●	31745140		30/11/2019	DXB	MSC BELLISSIMA	2	0€	1702€	1702€	gbrlive4	OPEN
●	31736902		12/10/2019	MIA	MSC SEASIDE	2	0€	1420.14€	1420.14€	gbrlive4	OPEN
●	31736579		09/08/2019	CPH	MSC MERAVIGLIA	2	0€	2193.88€	2193.88€	gbrlive4	OPEN

Scroll down to the **ADDITIONAL ITEMS** section and click on **ADD HOTELS & FLIGHTS** button to access MSC Hotels & Flight

Welcome! **MATTEO PROFUMO**  
[SIGN OUT](#)

[Booking](#) [Products & Promotions](#) [Ships & Destinations](#) [Sales Tools](#) [Training](#) [My Profile](#) [Help Center](#)

[Exit](#) (Unsaved changes won't be saved) [CANCEL BOOKING](#)

Dear Travel Agent,

If you need to cancel a group reservation please address your request to [Groups@msccruises.co.uk](mailto:Groups@msccruises.co.uk);

If you instead need to cancel a Fly&Cruise Reservation, please write to [cancellation@msccruises.co.uk](mailto:cancellation@msccruises.co.uk)

**Booking - 33276110**

**OPTION**

Booking value  
**£1,178.00**  
(Price includes all tax and fees)

[Price Breakdown >](#)

[CONFIRM BOOKING](#)

[COMPLETE PAYMENT](#)

[COMPLETE MISSING DATA](#)

[EXTEND OPTION](#)

[Send customer recap](#)

[Send agency recap](#)

Final payment date  
**14/10/2019**

Due amount  
**£1,178.00**

Amount paid  
**£0.00**

Deposit Due  
**£200.00**

Created on  
**24 Apr, 2019**

Agent  
**gbrprofumo**

Last change  
**24 Apr, 2019**

OPTION VALID UNTIL  
**26 Apr, 2019**

**DUBAI, ABU DHABI & INDIA** [Add cruise](#)

Ship:  
MSC  
BELLISSIMA

Itinerary:  
Dubai, U. Arab Emirates -  
Dubai, U. Arab Emirates  
[View Itinerary](#)

Duration:  
14 Dec, 2019 , 8 Days , 7  
Nights

Value of the cruise:  
**£1,178.00**  
(The price includes taxes and fees)

**Cabin 1 - N°8036 INSIDE**

[Travel With Cabin n.](#) [Insert Promo Code](#) [Change Cabin Number](#)

[UpgradeCategory](#) [AddCabin](#)

Price :  
Get More, Get All Cruise  
Only

Experience :  
Bella

Deck :  
8 , DK08

Passengers :  
2

**Passengers Details**

federico maccotta 06/12/1969

freddie mac 06/12/1969

**Additional Items ( 2 )**

[ADD ONBOARD ITEMS](#)

[ADD EXCURSION](#)

[ADD HOTELS & FLIGHTS](#)

[ADD COACH](#)

[ADD TRANSFER AIRPORT-PORT](#)

[ADD PARKING](#)

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302. Therefore, you will benefit from all EU rights applying to packages. MSC Cruises UK Ltd. (MSC) will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, MSC has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent. More information on key rights under [Directive\(EU\)2015/2302](#)

**Internet packages**  
Booked

CSA57A  
Chat & Social Apps (5-7 nts)

freddie mac  
federico maccotta

Price  
**0 £ (PP)**

**All Inclusive**  
Booked

603  
HOT DRINKS AND WATER INCLUDED

freddie mac  
federico maccotta

Price  
**0 £ (PP)**

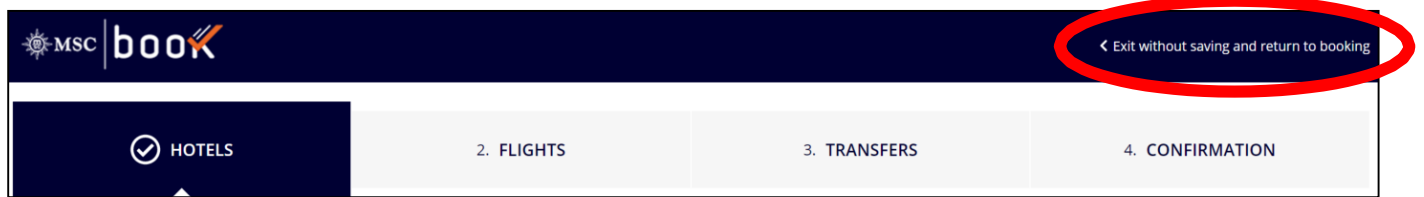
**Special needs**

Should you have guests with Special Requirements, please review and complete this form.  
[Download](#)

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0203 426 3000 | [Help Center](#)

Once you're in the system, you can exit anytime without confirming any item by clicking the **EXIT** button



## GENERIC FAQ

**Q: What is MSC Hotels & Flight and what are its functionalities?**

A: This engine is a dynamic pricing and packaging tool with the capability to bundle hotels, flights and transfers, based on a Cruise-Only booking, tailoring the customers stay before or after the cruise in top rated destinations and surroundings worldwide.

**Q: On which kind of booking can I add hotels, flights and transfers?**

A: Cruise-Only bookings (Option or Confirm Status is allowed) with no flights or hotel added. Other pre-paid items are not a constraint for dynamic packaging (e.g. beverage, excursion, internet, etc.).

**Q: What items can I book?**

A: You can add hotel and/or flights with transfer, no separate transfer can be added.

**Q: Can I add Hotels and Flights in different moments or do I need to add them all at the same time?**

A: You have to add all the items at the same time, therefore it's important to buy your preferred items at the same time. At the moment it won't be possible to have a second chance to access the service after the first purchase.

**Q: When is the best time to access MSC Hotels & Flight?**

A: In order to have the real availability of hotels and flights, a suggestion is to access to the system starting from 11 months to the date of the departure.

**Q: What are the changes that this tool will perform on my booking and invoice?**

A: All the purchased items will be added in MSC Book and will be included in booking confirmations, invoices and e-tickets.

**Q: Where do I find my tickets?**

A: You will receive all the vouchers together with the cruise ticket.

**Q: How can I cancel/modify the items that I booked?**

A: For cancellation or changes you have to email MSC Contact Center at [booking@msccruises.se](mailto:booking@msccruises.se).



## The first item you can add is the Hotel

The system will ask you how many nights your customer needs before and/or after the cruise (it's possible to add up to 9 days each way).

You can select the number of rooms the customer needs but it's mandatory that the number of total passengers remains the same as the total passengers of the cruise (i.e.: it's possible to split 4 passengers in 2 double rooms).

Click **SEARCH** to begin the booking flow.

If you do not need a hotel before or after the cruise, you have to collapse the box by clicking on the switch **YES/NO**. If you don't need any hotels, you can skip the section by clicking on **I DON'T NEED HOTELS** button and you'll jump to the Flights section.

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MSC | book

< Exit without saving and return to booking

HOTELS 2. FLIGHTS 3. TRANSFERS 4. CONFIRMATION

**HOTEL SEARCH**

Prolong the relaxation! Tailor make your dream holiday by adding a hotel before or after your cruise.

**Hotel before your cruise** Yes ☒ No ☐

Check in 12/12/19 - Check out 14/12/19

Where? Dubai Nights 2 Rooms 1

Room 1 Adults 2 Children 0 Infants 0

**Hotel after your cruise** Yes ☐ No ☒

Check in 21/12/19 - Check out 23/12/19

Where? Dubai Nights 2 Rooms 1

Room 1 Adults 2 Children 0 Infants 0

**Search**

Privacy T&Cs © 2019 MSC


<b>Your Cruise:</b> MSC Bellissima 7 nights, 1 Cabin 14/12/19	<b>Hotel Before Cruise:</b> Not Selected	<b>Hotel After cruise:</b> Not Selected	<b>Flights:</b> Not Selected	<b>Transfers:</b> Not Selected	<b>Total Price:</b> <b>£1,178</b>	<b>Proceed To Flights</b>
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System will begin to look for available hotels...

HOTELS 2. FLIGHTS 3. TRANSFERS 4. CONFIRMATION

**Loading Hotel Results**

Thank you for your patience. We search through 170,000 hotels to find the best option for you!



...and will display the results.

You can filter the results by: Board Basis, Star Rating, Price, Distance from Port, Facilities, Area (where available).

You can sort the results by: Recommended by MSC (*default*), Price, Star Rating, Distance from Port.'

Recommended Hotels are a special selection by MSC Cruises, based on the best value for money ratio. In any moment you can go back to the previous page by clicking "Back" in the cart.

We use cookies to give you the best possible experience. By continuing to use this site you agree to our use of cookies. [Find out more](#) ✕

MSC | book

Exit without saving and return to booking

HOTELS 2. FLIGHTS 3. TRANSFERS 4. CONFIRMATION

Your Hotel Search: PRE-CRUISE - Dubai, 2 nights, 2 Adults, 12/12/19 - 14/12/19 [EDIT SEARCH](#) [Skip to flights >](#)

244 of 244 Results for **pre-cruise** hotels Show results on map ☐ Total Price ☐ Per person per night Sort by Recommended

**FILTER BY**

- BOARD BASIS
- STAR RATING
- PRICE
- DISTANCE FROM PORT
- FACILITIES
- AREA
- HOTEL

**KEMPINSKI MALL OF THE EMIRATES** ★★★★★  
Dubai  
12.12 km from port  
More Details

**ROOM ONLY\***  
From **£445** total price  
Double Superior Room - 5 Rooms Left!  
[Select This Hotel](#)  
Cancellation Policy

**EMIRATES GRAND** ★★★★★  
Dubai  
0.70 km from port  
More Details

**ROOM ONLY\***  
From **£322** total price  
[Select This Hotel](#)  
Cancellation Policy

**TOWERS ROTANA** ★★★★★  
Dubai  
1.02 km from port

**ROOM ONLY\***  
From **£257** total price  
[Select This Hotel](#)  
Cancellation Policy

Your Cruise: MSC Bellissima 7 nights, 1 Cabin, 2 Adults 14/12/19

Hotel Before Cruise: Not Selected

Hotel After cruise: Not Selected

Flights: Not Selected

Transfers: Not Selected

**Total Price: £1,178**

[Proceed To Flights](#)

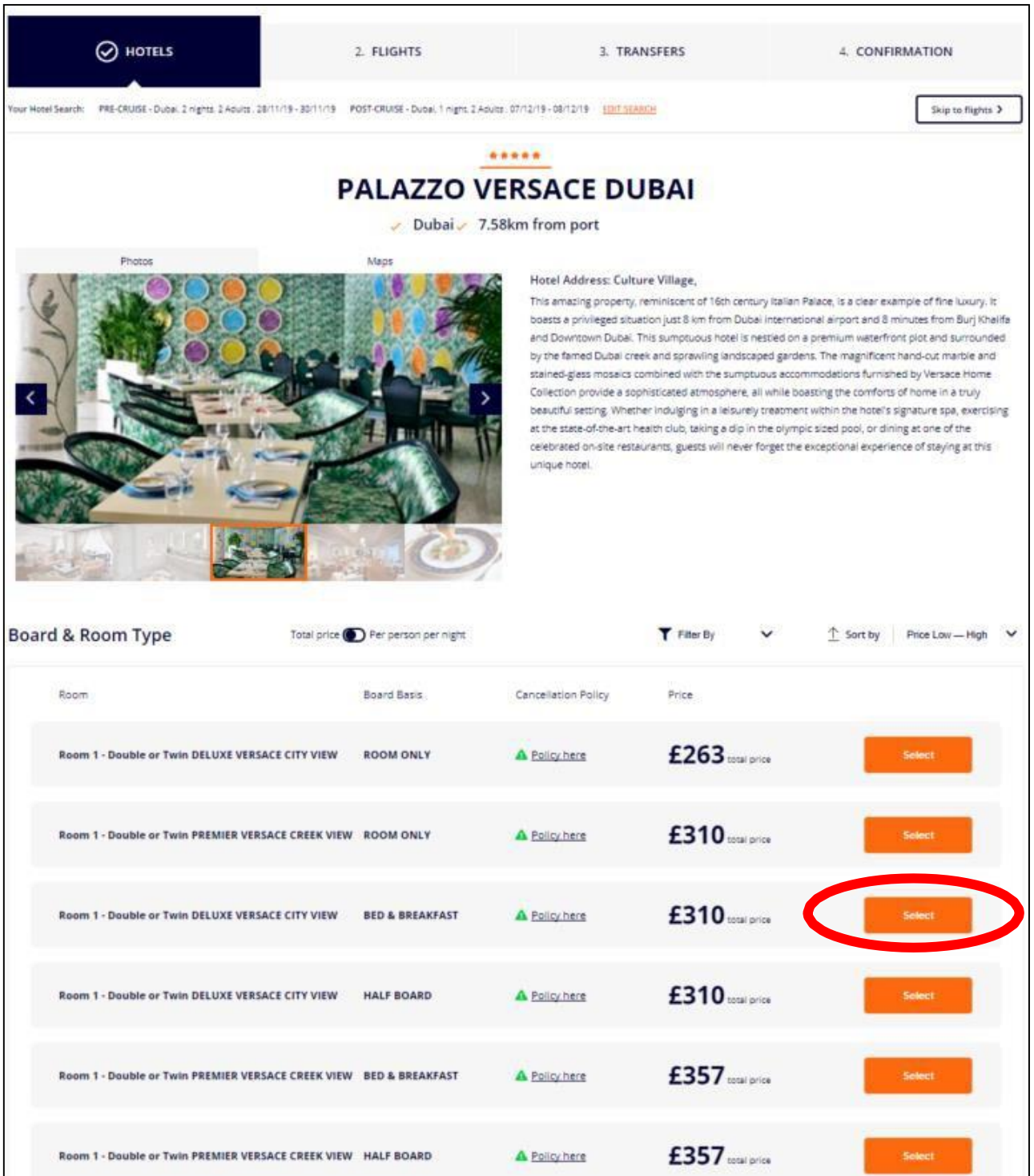
By clicking on **PROCEED TO FLIGHT** you will skip the hotel section and no hotel will be selected.

In case of a confirmed booking, at this step the **TOTAL PRICE** on your cart will be zero, while in case of an option booking, the **TOTAL PRICE** will start from the cruise-only price (because at the end of the flow, you have to confirm the cruise and all the selected items).

Once you have selected a hotel, the system will check for available rooms....



...and display the results.



When you choose the room type, the system will add it into the cart and bring you to next step.



In any moment, you can check your cart and a price breakdown by clicking on the **i** near the Total Price.

<b>Your Cruise:</b> MSC Bellissima 7 nights, 1 Cabin , 2 Adults 30/11/19	<b>Hotel Before Cruise:</b> Hyatt Regency Dubai Creek Heights, Dubai Deira, 2nts 28/11/19 - 30/11/19 <a href="#">Edit hotel</a>	<b>Hotel After cruise:</b> Kempinski Mall of the Emirates, Dubai, 1nt 07/12/19 - 08/12/19	<b>Flights:</b> Not Selected	<b>Transfers:</b> Not Selected	<b>Total Price:</b> <b>£623<sup>0</sup></b>	<a href="#">Proceed To Transfers</a> <a href="#">← Back</a>
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And in the price breakdown, when clicking on the **EYE**, you can check your own commission.

**Price Breakdown:**

The price breakdown below is in addition to your confirmed cruise:

Hotel: Hyatt Regency Dubai Creek Heights - Price: £374.81		Commission: 5.00%
Hotel: Kempinski Mall of the Emirates - Price: £247.92		Total comm.: £18.74

## FAQ FOR HOTELS

**Q: Can I book any hotel in the world?**

A: You can book the hotels provided in the system, based on a selection made by MSC Cruises

**Q: What does “Recommended” (by MSC) mean?**

A: MSC did a further selection among the hotels’ list, according to the best fares/rates (“value for money”), star ratings (more than 3,5\* - 4\*) and customers’ ratings. The results are the hotels “Recommended by MSC”

**Q: Which hotel rates do I see in this engine and what do they include?**

A: Commissionable MSC Exclusive Deals and other special fares. What is included is listed for each rate in the hotel room selection page (board basis and hotel facilities).

**Q: What is the commission level?**

A: Standard commissions on this kind of services, 5% on hotels.

**Q: Can I change/cancel the hotel after I booked?**

A: Hotel reservations can be canceled with no fees up to 6 days before the check-in date. For any changes or cancellations, you have to email MSC Contact Center on [booking@msccruises.se](mailto:booking@msccruises.se).




Select the preferred airport for outbound and inbound flight (it's possible to insert two different airports).

System will begin the flights search...


...and display the results.


You can filter the results by: Flight Times, Duration, Price, Flight Class (*only Economy, at the moment*), Airlines, Total Stops.

You can sort the results by: Convenience (*default*), Price, Journey Time, Stops.

 **book**

< Exit without saving and return to booking

 HOTELS

 FLIGHTS

3. TRANSFERS

4. CONFIRMATION

Your Flight Search: OUTBOUND - Manchester - Dubai 12/12/19 INBOUND - Dubai - Manchester 21/12/19 [EDIT SEARCH](#) [I don't need flights >](#)

Select your flights

Direct flights only? ☐ No ☒ Yes Total Price ☐ Per Person [Sort](#) Most Convenient [v](#)

**FILTER BY**

OUTBOUND FLIGHT [v](#)





INBOUND FLIGHT [v](#)

PRICE [v](#)


FLIGHT CLASS [v](#)

AIRLINES [v](#)

TOTAL STOPS [v](#)

Carrier/Class	Dep.Airport	Dep.Date/Time	Flight & Duration	Arr.Date/Time	Arr.Airport
 <b>Emirates</b> ECONOMY	Manchester MAN	12/12/19 08:45	 <b>EK022</b> Total Journey Time: 7h 0m	12/12/19 19:45	Dubai DXB
 <b>Emirates</b> ECONOMY	Dubai DXB	21/12/19 14:40	 <b>EK019</b> Total Journey Time: 8h 0m	21/12/19 18:40	Manchester MAN

**£1,535**  
Total Price  
[Select](#)  
In case of flight cancellation by the passenger, refunds will not be provided as the flight fares are non-refundable.

 **Emirates**  
ECONOMY Manchester MAN | 12/12/19 08:45 | **EK022** Total Journey Time: 7h 0m | 12/12/19 19:45 | Dubai DXB || **Emirates** ECONOMY | Dubai DXB | 21/12/19 07:15 | **EK017** Total Journey Time: 8h 5m | 21/12/19 11:20 | Manchester MAN |

**£1,535**  
Total Price  
[Select](#)  
In case of flight cancellation by the passenger, refunds will not be provided as the flight fares are non-refundable.

**Your Cruise:**  
MSC Bellissima  
7 nights, 1 Cabin, 2 Adults  
14/12/19

**Hotel Before Cruise:**  
Emirates Grand, Dubai,  
2nts  
12/12/19 - 14/12/19  
[Edit hotel](#)

**Hotel After cruise:**  
*not selected*

**Flights:**  
Manchester-Dubai,  
12/12/19  
Dubai-Manchester,  
21/12/19  
[Edit](#)

**Transfers:**  
*Not Selected*

**Total Price:**  
**£3,034<sup>o</sup>**

[Proceed To Transfers](#)  
[Back](#)

In every displayed proposal, you'll find all info for outbound and inbound flight (departure and arrival timings, journey time and the layover time).

**IMPORTANT** - All flights' fares are non-refundable.

 **Emirates**  
ECONOMY Manchester MAN | 28/11/19 13:30 | **EK018** Total Journey Time: 6h 55m | 29/11/19 00:25 | Dubai DXB || **Emirates** ECONOMY | Dubai DXB | 08/12/19 14:35 | **EK019** Total Journey Time: 7h 50m | 08/12/19 18:25 | Manchester MAN |

**£770**  
Total Price  
[Select](#)  
In case of flight cancellation by the passenger, refunds will not be provided as the flight fares are non-refundable.


In any moment, you can check your cart and price breakdown by clicking the **i** near the Total Price


<b>Your Cruise:</b> MSC Bellissima 7 nights, 1 Cabin, 2 Adults 30/11/19	<b>Hotel Before Cruise:</b> Hyatt Regency Dubai Creek Heights, Dubai Deira, 2nts 28/11/19 - 30/11/19 <a href="#">Edit</a> hotel	<b>Hotel After cruise:</b> Kempinski Mall of the Emirates, Dubai, 1nt 07/12/19 - 08/12/19 <a href="#">Edit</a>	<b>Flights:</b> London Gatwick-Dubai, 28/11/19 Dubai-London Heathrow, 08/12/19 <a href="#">Edit</a>	<b>Transfers:</b> Not Selected	<b>Total Price:</b> <b>£1,346°</b>	<a href="#">Proceed To Confirmation</a> <a href="#">Back</a>
--	---	--	--	-----------------------------------	---------------------------------------	---


And in the price breakdown, by clicking the **EYE**, you can check your own commission.

### Price Breakdown:

The price breakdown below is in addition to your confirmed cruise:

Hotel: Hyatt Regency Dubai Creek Heights - Price: £374.85 

Hotel: Kempinski Mall of the Emirates - Price: £247.92 

Flight: London Gatwick - Dubai, Dubai - London Heathrow - Price: £723.70 

Commission: 5.00%

Total comm.: £36.19

## FAQ FOR FLIGHTS

**Q: Which airlines are displayed in this engine?**

A: All non-low cost airlines available in Amadeus.

**Q: Which flight rates do I see in this engine and what does this include?**

A: Commissionable 100% non-refundable published fares, economy class, which include 1 baggage.

**Q: Do I need the passengers correct name when booking?**

A: The booking requires immediate issuing of the ticket and rates are 100% non-refundable therefore before confirmation please verify that your customers' names are entered as shown on the identity document necessary for the cruise.

**Q: Do I have to worry about checking the ship's departure and arrival timings in order to book a correct flight?**

A: No, all the bookable flights will follow MSC rules (no more than one stop, arrival and departure time based on our ships timings, etc.)

**Q: If I do not book a hotel, can I modify the dates of departure/return of the flights?**

A: No you can't, the dates of departure/return are linked to the hotels days or your customer's cruise, so you cannot select different dates.

**Q: What is the commission level?**

A: Standard commissions on this kind of services, 10% for flights.

**Q: How does it work with FIT flights?**

A: By selling FIT Flights you will still be protected and supported by MSC Cruises protection on the whole holiday's package.

**Q: Can I change or cancel flights after I booked?**

A: For cancellation rates are 100% non-refundable. For any change or cancellation, you have to email MSC Contact Center at [booking@msccruises.se](mailto:booking@msccruises.se).

HOTELS

FLIGHTS

TRANSFERS

4. CONFIRMATION

HOTELS

FLIGHTS

TRANSFERS

4. CONFIRMATION

TRANSFERS

If you can't find what you're looking for, please contact us at 0203 426 3010 to verify the availability of your transfer.

I don't need a transfer >

Total price ☒ Per person

+ Dubai (DXB) to Hyatt Regency Dubai Creek Heights, Dubai Deira

+ Hyatt Regency Dubai Creek Heights, Dubai Deira to Port of Dubai

+ Port of Dubai to Palazzo Versace Dubai, Dubai

+ Palazzo Versace Dubai, Dubai to Dubai (DXB)

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Your Cruise:  
MSC Bellissima  
7 nights, 1 Cabin , 2 Adults  
30/11/19

Hotel Before Cruise:  
Hyatt Regency Dubai  
Creek Heights, Dubai  
Deira, 2nts  
28/11/19 - 30/11/19  
[Edit hotel](#)

Hotel After cruise:  
Palazzo Versace Dubai,  
Dubai, 1nt  
07/12/19 - 08/12/19  
[Edit](#)

Flights:  
Manchester-Dubai,  
28/11/19  
Dubai-Manchester,  
08/12/19  
[Edit](#)

Transfers:  
Not Selected

Total Price:  
**£1,455<sup>o</sup>**

Proceed To Confirmation

< Back



If you expand each section and you will find different solutions. The default selection is **NO TRANSFER REQUIRED**.

MSC

book

Exit without saving and return to booking

HOTELS

FLIGHTS

TRANSFERS

4. CONFIRMATION

TRANSFERS

If you can't find what you're looking for, please contact us at 0203 426 3010 to verify the availability of your transfer.

I don't need a transfer >


Dubai (DXB) Airport to Hotel Emirates Grand, Dubai (Single)

No transfer required

Selected

Option

Price




**Premium Shared - Shuttle Minivan**  
**Pickup:** Dubai, Dubai Int. Airport  
**Dropoff:** Emirates Grand  
Superior service  
Maximum  
1 item of hand baggage allowed per person  
1 piece of baggage allowed per person ( max.dimensions 158cm)  
length+width+height=158cm  
The maximum waiting time for Domestic (Client) is 30 minutes  
The maximum waiting time for Domestic (Supplier) is 60 minutes  
The maximum waiting time for Domestic (Supplier) is 90 minutes

£21

total price

Select




**Premium Private Sup. High Class Sedan**  
**Pickup:** Dubai, Dubai Int. Airport  
**Dropoff:** Emirates Grand  
Exclusive ride for you  
Door to door service  
Available 24/7  
Meet & Greet service  
1 item of hand baggage allowed per person  
1 piece of baggage allowed per person ( max.dimensions 158cm)  
length+width+height=158cm  
The maximum waiting time for Domestic (Supplier) is 60 minutes  
The maximum waiting time for Domestic (Supplier) is 90 minutes

£23


total price

Select

**Your Cruise:**  
MSC Bellissima  
7 nights, 1 Cabin , 2 Adults  
14/12/19

**Hotel Before Cruise:**  
Emirates Grand, Dubai,  
2nts  
12/12/19 - 14/12/19  
 Edit  
hotel

**Hotel After cruise:**  
not selected


**Flights:**  
Manchester-Dubai,  
12/12/19  
Dubai-Manchester,  
21/12/19  
 Edit

**Transfers:**  
Not Selected

**Total Price:**  
£3,034°  

Proceed To Confirmation

Once you complete your selections, click on **PROCEED TO CONFIRMATION**.



MSC


In any moment, you can check your cart and price breakdown by clicking the **i** near the Total Price.


<b>Your Cruise:</b> MSC Bellissima 7 nights, 1 Cabin, 2 Adults 30/11/19	<b>Hotel Before Cruise:</b> Hyatt Regency Dubai Creek Heights, Dubai Deira, 2nts 28/11/19 - 30/11/19 <a href="#">Edit hotel</a>	<b>Hotel After cruise:</b> Kempinski Mall of the Emirates, Dubai, 1nt 07/12/19 - 08/12/19 <a href="#">Edit</a>	<b>Flights:</b> London Gatwick-Dubai, 28/11/19 Dubai-London Heathrow, 08/12/19 <a href="#">Edit</a>	<b>Transfers:</b> Not Selected	<b>Total Price:</b> <b>£1,346°</b>	<a href="#">Proceed To Confirmation</a> <a href="#">Back</a>
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And in the price breakdown, by clicking the **EYE**, you can check your own commission.

### Price Breakdown:

The price breakdown below is in addition to your confirmed cruise:

Hotel: Hyatt Regency Dubai Creek Heights - Price: £374.85 

Hotel: Kempinski Mall of the Emirates - Price: £247.92 

Flight: London Gatwick - Dubai, Dubai - London Heathrow - Price: £723.70 

Commission: 5.00%

Total comm.: £36.19

## FAQ FOR TRANSFERS

**Q: What is the commission level?**

A: Standard commissions on this kind of services, 5% for transfers.

**Q: Can I change/cancel a transfer after I booked?**

A: The service can be canceled with no fees up to 48 hours before. For any changes or cancellations, you have to email MSC Contact Center at [booking@msccruises.se](mailto:booking@msccruises.se).


**Q: Will this work as a regular MSC transfer?**

A: No, this will be booked as a private transfer and the driver will hold a sign with the customer's name on it at the arrival.

In the confirmation page, you can scroll down in order to see all the selected items.



In the grey area, you will find the passengers details and the confirmed/optioned cruise.

 **book**

Exit without saving and return to booking

HOTELS

FLIGHTS

TRANSFERS

CONFIRMATION

CONFIRM & PAY

Please check that passengers' details are exactly as they appear on their passports or on their photo IDs. If they differ, please update passengers' data in Order Management before any confirmation.

Passengers

Passenger 1

Passenger 2

First Name:

Federico

Last Name:

Maccotta

Gender:

Male

Date of Birth:

06/12/1969

For flight bookings, passengers' names should be as shown on passport or photo ID. If they differ, please call us at 0203 426 3010 to update your information.

Your Confirmed Cruise

United Arab Emirates, Oman

Ship:

MSC Bellissima

Itinerary:

Dubai, Abu Dhabi, Sir Bani Yas Is, Muscat, Khasab, Dubai, Dubai

Duration:

7 Nights

Departure Date:

14/12/19

Embarkation Port:


Dubai

Arrival Date:

21/12/19

Disembarkation Port:

Dubai


 **MSC**



Then you will see all the selected items in the following order:

- Your Pre and/or Post Cruise Hotel
- Your Flights
- Your Transfers

**Your Pre Cruise**[Edit Hotels](#)







**EMIRATES GRAND**  
★★★★  
**Dubai**  
Check in 12/12/19 - Check out 14/12/19  
2 nights  
1 x ROOM ONLY - Double or Twin DELUXE

**£321.52**  
total price

[Cancellation Policy](#)

**Your Flights**[Edit Flights](#)

Carrier/Class	Dep. airport	Dep. date/time	Flight & Duration	Arr. date/time	Arr. Airport
 Emirates Economy	Manchester MAN	12/12/2019 08:45	Total journey time: 7hrs 0mins  EK022	12/12/2019 19:45	Dubai DXB
 Emirates Economy	Dubai DXB	21/12/2019 14:40	Total journey time: 8hrs 0mins  EK019	21/12/2019 18:40	Manchester MAN

2 Adults  
**£1534.78**  
total price

In case of flight cancellation by the passenger, refunds will not be provided as the flight fares are non-refundable.

By clicking on the **EYE**, you can check your own commission on the specific item.

By clicking on the **EDIT** buttons for hotels, flights and transfers, you will go back in the flow and you will have to repeat the steps from the chosen section.

### Pre-contractual Information

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302. Therefore, you will benefit from all EU rights applying to packages. MSC Cruises UK Ltd. ("MSC") will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, MSC has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent. More information about the key rights available at the following link: [Directive \(EU\) 2015/2302](#)

Please note that some booked items may not be immediately visible in your area. If after 48 hours your items are still not visible, please contact us.

ATTENTION! By Clicking on "Complete Booking" button the system will confirm also the Cruise booking in MSC Book.

 Print

Complete Booking

Total price of add-on items:  
**£1,900**

Total Booking value:  
**£3,078**  
(Price includes cruise and add-on items)

You can click on **PRINT** and print a recap of the added items.

By clicking on **COMPLETE BOOKING**, the system will book all the items and import everything into the Manage Booking area.

Then you will be directed back to your Manage Booking area in MSC Book.

**IMPORTANT** - In case of an option Booking, you will see the cost of the cruise in the **TOTAL BOOKING VALUE** and by clicking on **COMPLETE BOOKING**, the system will confirm the cabin too, together with all the selected items.



If you have any questions or concerns, please contact our Sales Representatives:

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You can also call or email our Contact Center if you have any questions at:

Telefon: 08-50 337 760  
[booking@msccruises.se](mailto:booking@msccruises.se)