

AREA EU
39167Q



COVID-19 TRAVEL CANCELLATION COVER (mandatory)

In the event of compulsory renunciation of the travel, you must open a claim within five calendar days of the onset of the cause of the renunciation and in any case before the travel start date, specifying:

You shall inform Europ Assistance by one of the following methods:

by accessing the portal <https://msc-sinistrionline.europassistance.it> and following the instructions.

or by writing a registered mail to Europ Assistance Italia S.p.A. – Ufficio Liquidazione Sinistri – Piazza Trento 8 – 20135 Milan, Italy, or by sending a fax to (+39).02.58.47.71.36, or by sending an e.mail to: msc@europassistance.it

You must send Europ Assistance all documentation required in accordance with the policy.

EXTRA COVER (mandatory)

Travel Assistance Cover

Always call the Europ Assistance Organisational Structure at: (+39) 02.58.24.00.70 from Italy or abroad. The Organisational Structure operates 365 days a year, 24 hours a day. Do not do anything until you have contacted the Organisational Structure. In the event of an emergency, call the Emergency Service.

MEDICAL EXPENSES COVER (mandatory)

Always call the Europ Assistance Organisational Structure at: +39 02.58.24.00.70 from Italy or abroad. The Organisational Structure operates 365 days a year, 24 hours a day. In case of request of reimbursement you must open the claim within sixty days of when the claim took place

You must open the claim within sixty days of when the claim took place by accessing the portal <https://msc-sinistrionline.europassistance.it> and following the instructions.

- or by writing a registered mail to Europ Assistance Italia S.p.A. – Ufficio Liquidazione Sinistri – Piazza Trento 8 – 20135 Milan, Italy

- or by sending a fax to (+39).02.58.47.71.36

- or by sending an e.mail to: msc@europassistance.it

You must send Europ Assistance all documentation required in accordance with the policy.

INDEMNITY COVER FOR HOSPITALISATION (mandatory) and TRAVEL QUOTA REIMBURSEMENT COVER (mandatory)

by accessing the portal <https://msc-sinistrionline.europassistance.it> and following the instructions.

or by writing a registered mail to Europ Assistance Italia S.p.A. – Ufficio Liquidazione Sinistri – Piazza Trento 8 – 20135 Milan, Italy

or by sending a fax to (+39).02.58.47.71.36

or by sending an e.mail to: msc@europassistance.it

You must send Europ Assistance all documentation required in accordance with the policy